

Disaster preparation and recovery

Business support and resources

18 December 2024

The information and resources below seek to provide the Moreton Bay business community with the ability to recover from the impacts of severe weather events.

Disaster resources	<p>Prepare your business for natural disasters</p> <p>Having a plan ensures your business can continue to operate during and after a natural disaster.</p> <p>Disaster proof your business</p> <p>Is your business disaster ready? Download this guide for business continuity during disaster events.</p> <p>Business Queensland Small Business Disaster Hub</p> <p>The Small Business Disaster Hub provides a range of resources about managing your small business before, during and after a disaster.</p> <p>MoretonAlert</p> <p>MoretonAlert is a free SMS, email and voice alerting system that provides severe weather warning messages.</p>
Business financial support	<p>Financial support for small businesses, primary producers and not-for-profits</p> <p>The Queensland and Australian Governments provide financial help to businesses and people who have been affected by natural disasters.</p> <p>Disaster recovery support</p> <p>The Queensland Government provides support for people affected by a natural disaster. This may include: Individual and business grants, loans for small businesses and non-profit organisations.</p> <p>Small Business Debt Helpline</p> <p>Financial counsellors will give you free, independent and confidential advice, and provide support for small businesses affected by floods.</p> <p>Small Business Financial Counselling Service, Southern Queensland</p> <p>If you're a small business in Southern Queensland affected by flooding, we are here to help your business through the flood recovery process.</p> <p>Search for other disaster and grants assistance at Council's free funding finder.</p>
Personal financial support	<p>Services Australia Disaster Recovery Allowance</p> <p>Support if you've lost income as a result of a declared natural disaster event.</p> <p>Queensland Government Emergency Hardship Assistance</p> <p>Emergency hardship assistance grants of up to \$180 per person, or \$900 for a family of five or more residents impacted by severe flooding to cover essential items.</p> <p>Queensland Government Essential Household Contents Grants</p> <p>Essential household contents grants of up to \$1,765 for single adults and \$5,300 for couples/families are available for those who are uninsured, or unable to claim insurance to replace/repair essential household contents.</p>

We invite businesses wishing to discuss any specific issues regarding their business to contact Council's Economic Development Department on 1300 477 161 or email economic@moretonbay.qld.gov.au.

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Financial and business advice	<p>Financial counselling for small business</p> <p>Free financial counselling for small businesses in the Moreton Bay Region is available through the Small Business Financial Counselling Program.</p> <p>Qld Small Business Commissioner resources</p> <p>The Resource List compiled by the Office of The Queensland Small Business Commissioner, including information and support services, that may assist you with operating a small business in Queensland.</p> <p>Lodge an online enquiry with the Office of the Qld Small Business Commissioner</p>	
Agri-business and primary producer assistance	<p>Public Rural Crisis Fund</p> <p>QCWA provides financial support of up to \$1000 per family/household to families suffering from natural disasters or other crises.</p> <p>Rural Aid</p> <p>Rural Aid assists farmers impacted by a declared natural disaster. Eligible farmers require a Primary Producer Declaration (within the last 12 months), current ABN and PIC Number (where applicable).</p> <p>Services Australia Farm Household Allowance</p> <p>Farm Household Allowance is a fortnightly payment for farming families in financial hardship. To be eligible you must meet income, assets and mutual obligation requirements.</p> <p>Farm Angels</p> <p>Farm Angels provides financial assistance, food hampers, care packs, and mental wellbeing support to primary producers affected by natural disasters.</p>	
Personal support	<p>Beyond Blue NewAccess for small business owners</p> <p>Free and confidential mental health coaching program (up to six sessions) for small business owners, including sole traders.</p> <p>Mental health and wellbeing resources for businesses</p> <p>Find mental health support for yourself. If you need immediate help phone 000 or go to your nearest emergency department.</p> <p>Small business owner's guide to creating a mental health and wellbeing plan</p> <p>Ensure you have strategies in place to look after your mental wellbeing. It's also an important part of planning for business continuity and resilience.</p>	
Business hotlines	<p>Australian Government Business Hotline: 13 28 46</p> <p>Fair Work Ombudsman Hotline: 13 13 94</p> <p>Legal Aid Natural Disaster Legal Helpline: 1300 527 700</p> <p>Queensland Government Small Business Hotline: 1300 654 687</p>	<p>Australian Taxation Office Emergency Hotline: 1800 806 218</p> <p>CCIQ HR Helpline: 1300 731 988</p> <p>Farm and Rural Legal Service: 1300 651 188</p> <p>Queensland Rural and Industry Development Authority: 1800 623 946</p>